

bruno conte

HEAD OF INNOVATION — QUALITOR SOFTWARE

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SUMMARY

From managing accounts at Itaú to leading an innovation team: I switched careers in 2021, methodically, and today I lead AI-powered products — while still writing code every day. I ship software with the obsession of someone who calibrates every detail: lean architecture, realistic timelines, and quality that needs no rework.

EXPERIENCE

Head of Innovation Qualitor Software

DEC 2024 — PRESENT • PORTO ALEGRE, BRAZIL

- Lead the innovation team: AI-powered products for conversation, customer service and project management.
- Own architecture, technical roadmap and delivery standards — mentoring the team and staying hands-on daily.

Software Engineer II • Web Team Tech Leader LexisNexis Risk Solutions

APR 2022 — DEC 2024 • REMOTE

- Built and maintained web applications with Nuxt, Laravel, MySQL and Azure Kubernetes Service.
- Led the web team: project timelines, code reviews and mentoring of junior developers.

Account Manager Itaú Personnalité

SEP 2017 — SEP 2021 • PORTO ALEGRE, BRAZIL

- Managed investment portfolios, risk and asset protection for high-income clients.
- Automated the team's production tracking with spreadsheets and macros.

SKILLS

- TypeScript / JavaScript
- PHP / Laravel
- Vue / Nuxt
- React / Next.js
- MySQL
- Azure
- Docker
- Applied AI (LLMs)

LANGUAGES

- Portuguese — native
- English — native
- Spanish — basic

EDUCATION

MBA in Digital Business

USP/ESALQ
2021 — 2022

BBA in Business Administration

UFRGS
2015 — 2020

FEATURED PROJECT

Anjos RS — volunteer work, RS floods (2024)

Web platform supporting flood victims: relief information, trusted campaigns and a sponsorship program. Next.js, TypeScript, Tailwind CSS.